

General Terms and Conditions

Article 1 – Identity of the Seller

Seller: Cor Jan Zee

Address: Wilgenplein 105, 2951 EM Alblasterdam, The Netherlands

Phone: +31 6 45219954

Email: info@loveisrael-kingdomcall.nl

Chamber of Commerce number: [to be completed]

VAT number: [to be completed]

Article 2 – Applicability

These terms apply to every offer and agreement concluded via the webshop.

By placing an order or making a donation, the customer agrees to these terms.

Article 3 – The Offer

The offer contains a complete and accurate description of the products.

Obvious mistakes or errors in the offer are not binding.

Article 4 – The Agreement

The agreement is concluded upon acceptance of the offer and successful payment.

The customer will receive an order confirmation by email.

Article 5 – Prices and Payment

All prices include VAT unless stated otherwise.

Shipping costs are clearly stated before checkout.

Payment must be made through the available payment methods.

Article 6 – Delivery

Delivery takes place at the address provided by the customer.

The seller aims to ship orders as quickly as possible.

The seller is not liable for delays caused by carriers or customs.

Article 7 – Right of Withdrawal

Consumers have the right to withdraw within 14 days after receiving the product.

After withdrawal, the product must be returned within 14 days.

Return shipping costs are the responsibility of the customer unless the wrong product was delivered.

Refunds are processed within 14 days after receipt of the returned product.

Article 8 – Exclusion of Withdrawal

The right of withdrawal may be excluded for sealed products once the seal has been broken.

Article 9 – Donations

Donations made through the website are voluntary contributions and do not constitute a purchase agreement.

There is no right of withdrawal for donations.

Donations are non-refundable unless a technical error can be demonstrated.

Article 10 – Liability

Liability is limited to the purchase amount paid by the customer.

The seller is not liable for indirect or consequential damages.

Article 11 – International Shipping

Import duties, local taxes, and customs clearance fees are the responsibility of the customer.

The seller is not responsible for customs delays.

Article 12 – Complaints

Complaints must be submitted within a reasonable time via info@loveisrael-kingdomcall.nl.

The seller will respond within 14 days.

Article 13 – Governing Law

Dutch law applies to all agreements.

Disputes shall be submitted to the competent court in the Netherlands.